

As of 5/27/2009

410 - Transportation Commission

A001 Transportation Management and Policy

Statewide Result Area: Improve statewide mobility of people, goods, and services

Statewide Strategy: Effective transportation system governance and management

Expected Results

The Commission chose to measure its interaction with the public. The goal is to make sure that the public, transportation stakeholders and the Commission's partners have effective access to WSTC decision-making. The number of meetings sponsored or attended by individual commissioners where the public or transportation stakeholders are in attendance is one output that can be an indicator of the accessibility of the Commission. An outcome measure that can be an indicator of accessibility is the level of satisfaction on the part of individuals with their access to and the process of Commission decision-making.

By survey, percentage of individuals satisfied with their access to and the process of Commission decision-making.				
Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	75%		
2005-07	8th Qtr	75%	90%	15%
2003-05	8th Qtr	70%	97%	27%

Date Measured: 6/30/2007

Comment: This is a biennial measure which is reported as a percentage at the end of the biennium. The percent of satisfaction includes both "very" and "somewhat" satisfied.

